

JOINT STATEMENT 03.04.24

Working together to improve patient experience

The Queen Elizabeth Hospital NHS Foundation Trust has partnered with the registered charity West Norfolk Carers to support patients when discharged from hospital by ensuring that they and their carers receive the help and support they need.

This holistic service will be personalised with the intention that people do not feel alone and isolated in the weeks following their discharge from hospital. This wraparound solution will mean patients and their carers will feel better supported - from the point of admission to The QEH through to their recovery at home or in the community.

The QEH and West Norfolk Carers (WNC) are committed to developing innovative and sustainable solutions to the challenges in health and social care.

Both organisations have a long-established working relationship and by partnering with WNC, The QEH is making the best use of the assets of the people it works with, harnessing experience and skills to enhance services for patients and their families.

Ends.

Notes to editors;

For media enquires only, please contact Communications Team,
media.enquiries@qehkl.nhs.uk or 01553 613216.

For all other enquiries, please contact QEH Switchboard on 01553 613613.